



Terms and Conditions

The reservation confirmation should be registered in written form (via fax or email), and the date and hour of its receipt should be used to designate priority among other pending reservations.

The confirmation is considered a form of contract between two parties and is to be respected as such.

Following the written confirmation the security deposit should be received in accordance with the following:

HIGH SEASON

During the times considered high season (these times are considered Easter, New Year's, banks holyday and the two middle weeks in August) we request total payment for the stay immediately upon confirmation.

This can be done by bank transfer, based on the entire amount of the stay, or instead by sending a credit card number, expiration date, and title. The credit card number will be held only as a security and will not be debited for any amount.

MID SEASON

During the mid season periods we request that 50% of the total bill be paid immediately following confirmation of reservation. May be settled by intermediary bank transfer or by leaving the credit card information (that is held only as a security of guarantee).

In case of unforeseen cancellations consider the following consequences:

-If the reservation is cancelled at least ONE MONTH prior to arrival, there is no penalty. In case that the deposit has been made by intermediary bank transfer, the entire sum less the cost of the transaction will be returned.

-If the reservation is cancelled between twenty-nine and ten days before arrival, the deposit will be held and debited 50% of the cost for the entire stay on the credit card.

-If the reservation is cancelled within ten days of the intended time of arrival, in the mid-season periods the deposit will be kept or debited on the credit card, while in the high season periods the cost for the entire stay will be kept or debited on the credit card.

Notice from management:

We regret that these terms must be included in this page, but unfortunately after numerous years in good faith, we have come to understand that we were not taking proper precautions, considering that too many times we have been crossed by clients with unclear intentions.